

## **NOTICE OF PROGRAM ACCESSIBILITY**

The regulations implementing Section 1557 of the Affordable Care Act of 2010 and Section 504 of the Rehabilitation Act of 1973 requires that an agency/facility "*...adopt and implement procedures to ensure that interested persons, including persons with impaired vision or hearing, can obtain information as to the existence and location of services, activities, and facilities that are accessible to and usable by disabled persons.*" (45 C.F.R. §84.22(f))

BSA Hospital LLC d/b/a Baptist St. Anthony's Hospital and all of its programs and activities are accessible to and useable by disabled persons, including persons who are deaf, hard of hearing, or blind, or who have other sensory impairments. Access features include;

- Convenient off-street parking designated specifically for disabled persons.
- Curb cuts and ramps between parking areas and buildings.
- Level access into first floor level with elevator access to all other floors.
- Fully accessible offices, meeting rooms, bathrooms, public waiting areas, cafeteria, patient treatment areas, including examining rooms and patient wards.
- A full range of assistive and communication aids provided to persons who are deaf, hard of hearing, or blind, or with other sensory impairments. There is no additional charge for such aids. Some of these aids include:
  - Qualified sign language interpreters for persons who are deaf or hard of hearing.
  - A twenty-four hour (24) telecommunication device (TTY/TDD) which can connect the caller to all extensions within the facility and/or portable (TTY/TDD) units, for use by persons who are deaf, hard of hearing, or speech impaired.
  - Flash cards, alphabet boards and other communication boards.
  - Assistive devices for persons with impaired manual skills.

If you require any of the aids listed above, please let the receptionist or your nurse know.

## **NONDISCRIMINATION NOTICE**

As a recipient of Federal financial assistance, BSA Health System of Amarillo, LLC (BSA) does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of race, color, national origin, sex, age or disability in admission to, participation in, or receipt of the services and benefits under any of its programs and activities, whether carried out by BSA directly or through a contractor or any other entity with which BSA arranges to carry out its programs and activities.

This statement is in accordance with the provisions of Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, The Age Discrimination Act of 1975, Section 1557 of the Affordable Care Act and the Regulations of the U.S. Department of Health and Human Services issued pursuant to those statutes.

In case of questions, please contact:

BSA Health System of Amarillo, LLC  
Section 504/1557 Coordinator/Compliance Officer  
Telephone number: 806-212-2000  
State Relay number: 711 or Texas State Relay Service at (800)735-2988 [voice] or (800)735-2989 [TTY]

# Language Assistance Services

SPANISH	ATENCIÓN: Si habla español, se encuentran disponibles servicios gratuitos de asistencia lingüística para usted. Comuníquese con el personal de recepción.
BURMESE	သတိပြုရန်- သင်သည် မြန်မာဘာသာဖြင့်ပြောဆိုပါက၊ ဘာသာစကားအထောက်အကူဝန်ဆောင်မှုများကို အခမဲ့ဖြင့် သင့်အတွက်ရရှိနိုင်ပါသည်။ ကျေးဇူးပြုပြီး ဧည့်ကြိုငြာနမူဝန်ထမ်းကိုဆက်သွယ်ပါ။
SWAHILI	TANGAZO: Ikiwa unazungumza Kiswahili, huduma za usaidizi wa lugha bila malipo zinapatikana kwa ajili yako. Tafadhali wasiliana na wafanyakazi katika sehemu ya mapokezi.
KAREN	တီရိုနို- နမူကတီ၊ ကွေးလီ၊ နနို၊ တာဝီ၊ စာ၊ မာ၊ စာ၊ ကို၊ လာ၊ ဆီ၊ လီ၊ အို၊ ဝိ၊ လာ၊ နို၊ လီ၊ ဝံ၊ သး၊ စူး၊ ဆဲ၊ ကို၊ ဘာ၊ သက်၊ ပု၊ တမံ၊ နို၊ တက့၊
KIRUNDI	ICO KWITONDERA: Namba uvuga Ikirundi, serivisi z'ugufasha mu biraba indimi, k'ubuntu, ziragutegekanirijwe. Utegerezwa kubaza abajejwe uburongozi.
CROATIAN	PAŽNJA: Ako govorite hrvatski, dostupne su vam besplatne usluge jezične pomoći. Obratite se osoblju na recepciji.
AMHARIC (Ethiopia)	ማሳሰቢያ:- አማርኛ ቋንቋን የሚናገሩ ከሆነ ያለምንም ክፍያ የቋንቋ ድጋፍ አገልግሎት በነፃ ያገኛሉ። እባክዎ የእንግዳ ተቀባይ ክፍል ሃላፊውን ያግኙ።
FARSI	توجه: چنانچه زبان شما فارسی است، می‌توانید به صورت رایگان از خدمات کمک زبانی ما بهره‌مند شوید. لطفاً با کارکنان پذیرش تماس بگیرید.
LAOTIAN	ໂປດຊາບ: ຖ້າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາທັງ 'ບໍ' ແລະ 'ສວິດ' ຈະມີ 'ພໍ' ອມໃຫ້ທ່ານ. ກະລຸນາຕິດຕໍ່ພະນັກງານຕໍ່ອນຮັບ.
SOMALI	OGEYSIIS: Haddii aad ku hadashid Soomaali, adeegyada caawinta luqadda, oo bilaash ah, waa lagu heli karaa. Fadlan la xiriir shaqaalaha miiska hore.
VIETNAMESE	LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi sẽ cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho bạn. Vui lòng liên hệ nhân viên bộ phận lễ tân.
CHINESE	注意: 如果您讲中文, 我们可以为您提供免费语言协助服务。请联系前台工作人员。
KOREAN	안내: 한국어 통역 지원 서비스를 무료로 제공해 드리고 있습니다. 필요하실 경우, 안내 데스크 직원에게 문의하시기 바랍니다.
ARABIC	ملحوظة: إذا كنت تتحدث اللغة العربية، تتوفر لك خدمات المساعدة اللغوية بالمجان، برجاء الاتصال بموظف مكتب الاستقبال.
URDU	دھیان دیں: اگر آپ اردو بولتے ہیں تو، آپ کے لیے زبان کی مدد کی خدمات، بلا معاوضہ، دستیاب ہیں۔ براہ کرم فرنٹ ڈیسک کے اہلکار سے رابطہ کریں۔